

Step 1: Click on "Forgot Password?" located under the login box.

A screenshot of the "Log In to Online Banking" page. The page has a light gray header with the title "Log In to Online Banking". Below the header is a "Login" section with two input fields: "Enter Username" and "Enter Password". Below these fields are two links: "Forgot Username?" and "Forgot Password?". A green "Log In" button is positioned to the right of the "Forgot Password?" link. A blue arrow points from the left towards the "Forgot Password?" link.

Step 2: Agree to the password safety guidelines and click continue

A screenshot of the "Reset Your Password" page. The page has a light gray header with the title "Reset Your Password". Below the header is a section titled "Please accept the disclosure to continue the password recovery process." which contains a "Password Safety" disclosure. The disclosure lists several password safety tips. Below the disclosure is a checkbox labeled "I Agree". A blue arrow points from the left towards the "I Agree" checkbox. At the bottom of the page are two buttons: "Cancel" and "Continue".

Step 3: Confirm your identity. You will need your username, social security number and zip code.



Reset Your Password

Confirm Your Identity

The following information is used to verify you have an account with Keesler Federal and that you are the owner of the account. We match your answers against our records. Questions marked with \* are required.

UserName \*

SSN/TaxID \*  show (No dashes please)

Zip Code \*

Account/Member Number  show

Step 4: Choose which method you would like to receive your temporary password



Reset Your Password

Where should we send a temporary password?

If you would like to use a different contact method, please call Keesler Federal at 888-533-7537.

EMAIL SMS

J [REDACTED]@GMAIL.COM  (\*\*\*) \*\*\*-696

Step 5: Enter your username here.

Reset Your Password

Your temporary password has been sent to: (\*\*\*) \*\*\*-\*696 ⓘ

Please enter **your username** below to continue.

**Username**

Step 6: Enter the temporary password you just received here. This password is good for 24 hours.



Log In to Online Banking

Password Reset

It may take up to 5 minutes to receive your temporary password and it will expire 24 hours after it has been sent. If you received your password, please login below.

**Password**

Step 7: Create your new password.