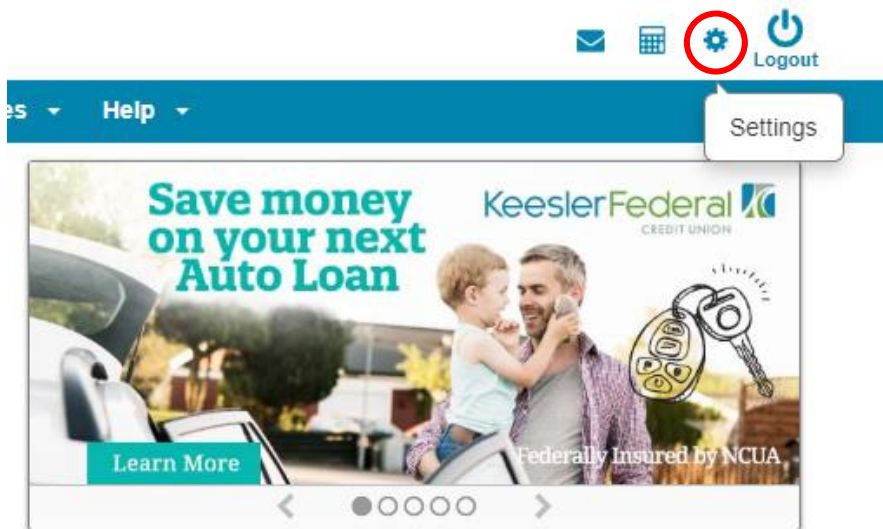
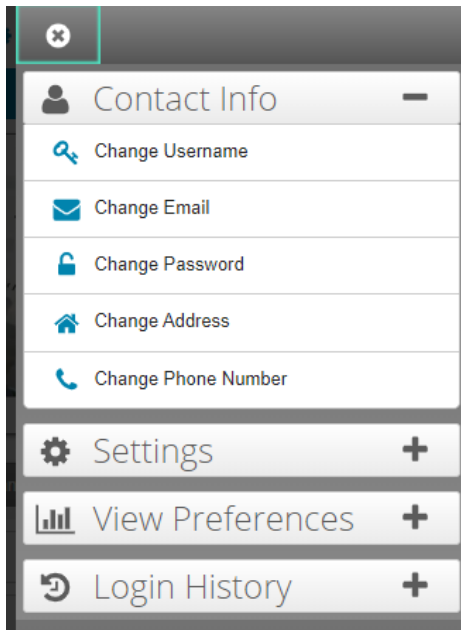


GETTING STARTED

There are a lot of great, new features coming to your Keesler Federal online banking in early April! Be ready-to-go when it launches by making sure your contact information is up-to-date so your transition is seamless. Please note that updating your profile information *can only be done when logged into the desktop or mobile browser* and not on the mobile app.

Login to Keesler Federal online banking and access your contact information by clicking on the gear icon in the top, right-hand corner.





Click on "Change Email" and "Change Phone Number" in the Contact Info menu to verify your information is correct.

You'll be asked to receive a security code to verify your identity in order to make any changes.

Your information will be in blue at the top. If your contact information is incorrect, *please take this time to update your information*. **Incorrect information could cause delays with your account verification on the new Keesler Federal Everywhere online and mobile banking application when it launches in early April.**

DON'T FORGET TO VERIFY YOUR MOBILE PHONE NUMBER! Keesler Federal Everywhere offers quick access to your accounts online and on your mobile phone, but you will need to verify your account via text message in order to get started.

The image shows a web form titled "Change Phone Number" with a close button (X) in the top right corner. Below the title is a green button labeled "Domestic". The form contains three phone number input fields: "Home Phone" with values 122, 234, and 5677; "Mobile Phone" with values 234, 567, and 8900; and "Work Phone" with three empty input boxes followed by "Ext." and another empty box. At the bottom right, there are "Submit" and "Cancel" buttons. A red rectangular box highlights the "Mobile Phone" field and its associated input boxes.

You'll also need to:

- *Take a look at your accounts* and who has access to them. Your account login will be consolidated to one shared login, so anyone who accesses this account will need your login information if they don't have their own account. You will see any accounts and that your social security number is attached to.
- *Know what transfers, bill payments, and eAlerts you currently have* set up so you can ensure all transfer correctly, or re-set up the ones that need to be reconnected.